

Terms & Conditions 2022_01 (valid from 01/02/2022)

Validity period	2 months from the quotation date
Terms of payment	for services, software licences and maintenance contracts: 14 days after invoicing without deduction for hardware deliveries (electronic systems and equipment): 30 days after invoicing without deduction
Invoicing	for services (commissioned work) and electronic systems according to fixed fee offer 50 % with the order or order confirmation respectively 40 % accounting of the individual order items upon completion according to the offer including any additional costs 10 % final accounting upon completion The quotation is based on currently known requirements. Any additional expenses due to changed requirements will be recorded as soon as they become known and communicated to the customer for approval. for services (commissioned work) according to cost-based invoicing 100 % the on-going services per month at month end or, respectively, service provision in the current month at the closing date for software licenses, maintenance contracts and equipment 100 % upon dispatch
Pricing	ex works EXW, in bulk, excl. Value Added Tax
Delivery time	according to agreement
Warranty	The warranty period begins upon dispatch by Alphagate and amounts to: for new equipment: 24 months on everything for repairs: 6 months on the repaired, exchanged part
Rights of use	UX concepts and graphic elements are unmistakably developed for a specifically defined project and may be used for this in particular. Use in other software projects or for marketing and communication purposes of any kind must be discussed with Alphagate in advance or may be specifically offered by Alphagate.

Credentials

Alphagate is proud of the cooperation with its customers and would like to use the company with its name and logo as a reference. If you do not want this, we ask for a written notice. The graphic results can be used for communication purposes after the presentation or sale and installation of the first machine or solution from Alphagate. Comprehensive project descriptions as part of a case study are made available to the customer for approval before publication. The references are used in the available communication channels, on the Internet as well as in personal communication. The handling of the reference is considered accepted unless otherwise agreed separately.

Terms

Insofar as no separate agreement is made, the version of the following which is valid at the quotation date:

The “Alphagate Terms and Conditions” primarily apply and, in addition, the “General Terms of Delivery” and the “Terms and Condition for Software Transaction”, issued by FEEI – the Association of the Austrian Electrical and Electronics Industries.
Download under: <https://www.feei.at/onlineservice/musterbedingungen>